


Case study

infopulse


**ONE OF THE
BIG FOUR**

Harnessing the Power of Timely Data with a Resource Management Application

Client: Global Audit and Consultancy Company

Industry: Professional Services

Location: USA

Employees: 100 000+

Our customer

One of the Big4, a leading audit and professional services firm.

Business Challenge

- Reporting for Resource Management was manually conducted via Excel workbooks
- With over 100,000 employees worldwide, our customer needed more rapid and timely analysis of resource management data
- Our team had to match data from numerous ERP systems into a unified report with the help of SAP HANA

How we helped

- Infopulse developed a new Resource Management application, a part of a larger ERP system, that introduced global visibility on skills, resumes, working time tracking, planned working availability and enabled cross-border staffing
- The system allowed monitoring effectiveness of work planning

Business Value

- Automated previously manually conducted tasks for thousands of RM app users
- Saved time, resources, costs and minimized human factor risks while vastly improving analytics
- Replaced aging, legacy systems with a secure web solution while increasing overall resource management capabilities

Technologies

SAP HANA

Tableau

Crystal Reports

QlikView

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