

Case for a **Global Audit & Consultancy Company**

# Harnessing the Power of Timely Data with a Resource Management Application\_

Industry: Professional Services

Location: USA

Employees: 100 000+



## Client Background

One of the leading audit and professional services firms that supports clients globally by providing a full range of consulting, risk management, legal, tax, and financial advisory services.

## Business Challenge

- Reporting for Resource Management was manually conducted via Excel workbooks
- With over 100,000 employees worldwide, our customer needed more rapid and timely analysis of resource management data
- Our team had to match data from numerous ERP systems into a unified report with the help of SAP HANA

## Solution

- Infopulse developed a new Resource Management application, a part of a larger ERP system, that introduced global visibility on skills, resumes, working time tracking, planned working availability and enabled cross-border staffing
- The system allowed monitoring effectiveness of work planning

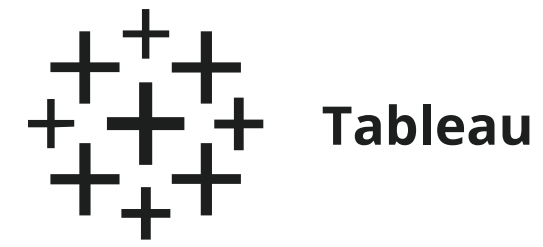
## Business Value

- Automated previously manually conducted tasks for thousands of RM app users
- Saved time, resources, costs and minimized human factor risks while vastly improving analytics
- Replaced aging, legacy systems with a secure web solution while increasing overall resource management capabilities

## Technologies



SAP HANA



Tableau



Crystal Reports



QlikView





## About Infopulse

Infopulse, part of the leading Nordic digital services company Tietoevry, is an international vendor of services in the areas of Software R&D, Application Management, Cloud & IT Operations, and Cybersecurity to SMEs and Fortune 100 companies across the globe. Founded in 1991, the company has a team of over 2,300 professionals and is represented in 7 countries across Europe and the Americas.

Infopulse is trusted by many established brands, such as BICS, Bosch, British American Tobacco, Credit Agricole, Delta Wilmar, ING Bank, Microsoft, Offshore Norge, OLX Group, OTP Bank, SAP, UkrSibbank BNP Paribas Group, Vodafone, Zeppelin Group, and others.

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